TASK FORCE MEETING
Lake Arrowhead, CA
July 16-17, 2019

Minutes

Tim Kelly (LFD)	Grant Hubbell (BDC)	Kyle Heggstrom(LNA)
Ira Peshkin(KRN)	Shanna Kuempel(CNT)	Cathy Johnson (CalOES)
Jim Johnstone (CalOES),	Brook Spelman (Cal Fire)	Rob Capobianco (ORC)
Jon O'Brien (LAC)	Scott Lucas (DOI)	
Dan Horton (VNC)		
Andrew Henning (SFM)		

Not Present: Woody Enos (SBC), David Gerboth (SND), Jim Tomaselli (USFS), Dave Baldwin (SCR)
Guest: Garrett Huff (SBC)- Representing Woody Enos

July 16th, 2019

- ■ **Call to order: 0900 by Tim Kelly**

- ■ **Reviewed June Minutes**
- ■ **<u>Welcome and Logistics</u>** (Hubbell/Chief Trapp/Chief Walls)

<u>Moment of Silence for Firefighters and Police Officers LODD:</u>
Charles A. Ruffing, Boise Fire Department (Boise, ID)……………………...........May 21, 2019
Christopher Moore, Maryland Heights FPD (Maryland Heights, MO)...…………June 7th, 2019
Todd Lanthrip, Mathiston VFD (Mathiston, MS)…………………………………June 13, 2019
Jared W. Echols, Springville Fire & Rescue (Springville, AL)………...…………June 17, 2019
Coleman Loadholt, Jasper County Fire Rescue (Ridgeland, SC)…………………..June 21, 2019
Michael Powers, Libertytown VFD (Libertytown, MD)…………………………..June 25, 2019
William C. White, Sun Country VFD (Artesia, NM)……………………………..July 2, 2019
Esmeralda P. Ramirez, LAPD, CA (Los Angeles, CA)………….…………….June 9, 2019
Tara C. O'Sullivan, Sacramento, PD (Sacramento, CA)………...……………June 19, 2019

<u>Agenda review and Additions</u> (Kelly)

- Reviewed agenda and highlighted key areas
- Kuempel to discuss conference opportunity for FIRESCOPE. Added to M&M section
- Joint safety memo with CWCG

<u>Review and Approval of the June Draft Minutes</u> (Hubbell)

Reviewed and approved. Minor modifications made motion to approve Kuempel, second by O'Brien, minutes approved.

Task Force Update (Kelly)

- Report on Ops Team meeting June 6-7, 2019 and Board of Directors meeting July 10, 2019
- Reviewed Task Force Report with Task Force
- Review of MACS exercise survey results
- Presented Documents to Ops Team and Documents to BoD folder on Smartsheet
    - Link can be shared to Ops Team and BoD Members
- Reviewed all documents that were approved
    - Radio Survey
    - FIRESCOPE Plan of Work
    - FIRESCOPE Vehicle Sticker
    - ICAC Meeting Summary
    - Mud and Debris Flow Presentation
    - Quarterly Briefing
    - Evacuation terminology
    - Glossary of Terms

Cal OES Update (Johnstone/Johnson)

- Chief Woodbeck retiring at the end of the July
- Nationally Task Force Leader Water handling position is not approved to be entered into ROSS. Verbiage requested on exact reasons for denial. Could be a significant impact on mutual aid. Will continue to push to get that approved
- Have conversation with Specialist Groups on Smartsheet and migration/integration process
- South Ops is hiring additional support staff behind Yesenia
- Cal OES facilitating AAR on Ridgecrest Earthquake response (07/17/19) at Cal OES HQ
    - Lessons learned on how we mobilize and pay for resources
- Reviewed FOG ordering process on website (Shopify) ecommerce
- Discussed Cal OES Intelligence Shop to help bolster GACC's

State Fire Training Update (Henning)

- Fee Adjustment report approved by STEAC on July 12, 2019
    - Henning recommended disseminating report to respective agency training divisions
    - Will help fund State Fire Training positions
    - Reviewed DRAFT State Fire Training Fee Report that will go to State Board of Fire Services for approval in August
    - July 1st, 2020 is anticipated that the new fee schedule will go into effect after all approvals are ascertained including Office of Administrative Law. Back up approval process is January 2021.
- New State Fire Training Procedural Manual and Title 19 Policies were approved as of July 1st, 2019
    - Agencies are responsible to follow rules and properly registering instructors
    - SFT will revoke course certificates if policies are not followed
    - Several cases are currently being reviewed for compliance

NOTE: FOR ADDITIONAL INFORMATION- REFERENCE APPENDIX "A" FOR COMPLETE STATE FIRE TRAINING REPORT

STEAC Update (Heggstrom/Baldwin)

- Report on July 12 meeting. Kyle to follow-up with STEAC on Dave Baldwin as alternate liaison
- October 11th Next STEAC Meeting
- August 23rd Next State Board of Fire Services Meeting
- Change to FFI and FFII curriculum 2019
- Rope Rescue Technician to replace LARO, SFT will be conducting pilot courses
- New Fire Control 3 curriculum
- Verified and validated the new test banks
- New River and Flood Boat Technician pilot courses
- Proposal to change from closed to open certification Task Books
- New proposal will allow ALA's to test neighboring jurisdictions

Old Business/Projects:

Behavioral Health Working Group (Gerboth/Huff)

- Finalize White Paper for September Ops Team meeting to include implementation plan for all components of White Paper. Recommendation to establish new BH Specialist Group requires justification.
- Exploring different angles due to group finding additional items to address with final plan. Discussing pneumonics in ROSS

CAD-to-CAD Interoperability (Spelman)

- Group continuing to move forward on project
- Project is transforming more to a common operating platform and interoperability with CAD-to-CAD as a part of process

Resource Typing Decontamination Unit and Rehab Unit (Tomaselli/Enos)

- Review Draft from June 18, 2019 meeting.
- No report- Tomaselli absent from meeting
- Documents not produced by Safety Group

Standard Wildland Preplan (Heggstrom)

- Ops Team directed Task Force to produce White Paper with options (e.g.; hazard mitigation funds to develop statewide wildland preplans for state, fillable document only, etc.) Projected timeline September 18, 2019. See New Business.
- White Paper would be due in September for Ops review and approval by BoD in October. Will be worked on by Heggstrom and Capobianco.
- Update will be provided at August meeting
- White Paper should have a cost analysis component
- Chief Marshall will be consulted by Johnstone to ascertain availability of hazard mitigation funds

SCOUT Procedural Manual (Spelman)

- Group building "How To" and "Where To" manual. Incorporate Cal OES EIT Survey results with efforts to make SCOUT compatible with all software. Nexus to CAD-to-CAD project and Standard Wildland Preplan.
- Still on hold to determine who gets SCOUT development contract. Will be awarded January 2020.
- Currently in Phase III of development. User fees are being backed off. Additional $3M for development
- Spelman working with Caroline on SCOUT development and timing of development of SCOUT manual.
- In holding pattern until more information becomes available
- Spelman to report any updates at August TF meeting
- COP is a key to make sure that SCOUT is successful
- Important to have a liaison with Caroline to keep her informed on our related projects (CAD-to-CAD, Standard Wildland Preplan, etc.) as well as keep the momentum going forward
- Decision to have Kuempel and EIT SG Chair act as a FIRESCOPE liaison with Caroline Jacob Thomas on activeTask Force projects that have a integration nexus to SCOUT

FIRESCOPE Website (Johnson)

- Status of Specialist Group review of documents relevant to their disciplines; post priority documents to website. Task Force to discuss utilizing metrics from website. Task Force to develop plan for changing addresses on all documents.
- SG documents archived
- Website is up and live
- A lot of work is in progress
- Form inventory is not complete due to ADA migration from contractor
- ICS Forms are in process of being uploaded
- SG Rosters need to be verified for accuracy and converted to ADA compliance prior to being uploaded to website. Liaisons need to verify
- Links and typos are constantly being addressed on website
- Twitter feeds moved to home page to be more prominent
- SG Rosters need to be complete with bios no later than Jan 1, 2020. Once complete add to Smartsheet

- TF Members need to complete bio's as well

Incident Communications Advisory Council (Johnstone)

- Monthly update. Discuss feedback from CSG on current iteration (Lucas). Options ITSL Position Description under Service Branch. Discuss with CSG proposal of ITSL. Ops Team directed Task Force to develop White Paper outlining entire packet. Place on Plan of Work. Nexus to COML OSD being developed and ITSS position. Listed under new business.
- Comms Section Chief and Comms Branch Director is dead in the water and not supported by NWCG
- TF will forward comments regarding ITSL position working under Service Branch
- Important for FIRESCOPE, FEMA, and NWCG to be consistent if possible

Evacuation/Repopulation and LELO WG (Johnstone)

- Three (3) evacuation definitions developed by group. Reviewed during July 10, 2019 BoD meeting. Discuss next steps.
- Next meeting not scheduled
- No opposition expected
- This is now at the director and Governor level and expected to be approved as written
- Johnstone to revisit White Paper and discuss with Cal OES Law Deputy Chief Sherri Sarro

Aviation Air to Ground Communications White Paper (Enos)

- White Paper on hold until all stakeholders get together and discuss further.
- No new updates
- Spelman and Tomaselli still working on coordinating meeting to discuss federal and state review and agreement on White Paper recommendations

Mud and Debris White Paper (Gerboth)

- Target Date to M&DF Preposition Packet completed by October BoD. Mud and Debris flow white paper review on hold until after preposition project complete.

ICS 215C Contingency Form (Barnett/Spelman)

- Status on development
- Barnett is soliciting input from teams
- Barnett to provide update to TF

UAS White Paper, Task Book, Operations Guide (Enos)

- Not approved by Ops Team. Work needed on developing crosswalk between NWCG course curriculum and SFT. Task Force approved use of NWCG PTB in lieu of FIRESCOPE PTB.

Full packet review required. Work with SFT and Cal OES CICCS coordinator. Projected new timeline September 2019. Discuss LFD UAS Chief Pilot and BLM training.

- Huff reached out to NWCG UAS coordinator to have them teach NWCG to FIRESCOPE UAS working group.
- Working on coordinating course
- SFT can adopt curriculum
    - Need instructor requirements/trainer course to teach course
- Huff to coordinate with Enos on assuming lead on working group
- TF consensus is to work on using NWCG curriculum that is adopted by SFT and have S373 train the trainer class taught to start developing an instructor course. Peshkin to assist with project.

Use of Non-Public Radios on Incidents (Lucas)

- CSG developing white paper with projected due date in October 2019

Work to Be Implemented:

ITSS-COML Position White Paper (Lucas)

- Discuss ITSS Position Description; 2021 FOG Update
- See agenda item: Incident Communications Advisory Council for direction on this task

2021 FOG 420-1 Revision (All)

- Task Force members to track 2021 FOG revisions for their projects. Finalize FOG submittal dates and develop plan.
- Kelly and Kuempel to coordinate
- No established interval on FOG update
- Recommendation to have FOG update completed by the end of 2021 with a publish date of 2022
- Kelly to discuss background on timeline with Enos and Fraley

US&R Specialist Group Title Change (Gerboth)

- Plan to update FIRESCOPE documents and organizational chart.
- Gerboth to provide update on progress

ICS 010-1 Glossary of Terms (All)

- Discuss/review implementation plan
- Kelly to do final review, remove highlights and check dates
- Kelly will send to Johnson

- Final review for ADA compliance after PDF conversion

Channel Load Survey (Kuempel)

- Approved by BoD on July 10, 2019. Discuss/review implementation plan
- Comms group to develop contingency plan for agencies that are unable to fund new radio compliance (follow specific criteria outlined in White Paper). MACS 44-1 Radio Communications Guidelines language
- Cal OES Director to disseminate communique to send statewide. Kuempel to develop draft for Johnstone

ICS 225AH Form (Gerboth)

- Status of ADA contractor conversion and posting to website? Status of cover letter for distribution through Cal OES, including training officers.
- Document is currently at ADA contractor
- Need to follow-up with Gerboth on cover letter status

Messaging/Marketing (Horton/Enos)

- Chief Marshall working on funding Cal OES position for Marketing and Messaging. Follow up on OCFA video of MACS. All video footage to Dan for editing. Projected draft by August meeting. Feedback from MM group on website content. Discuss dissolving MM working group. Letters of Appreciation; formal recognition of work.
- DRAFT video to present to TF at August meeting
- MACS 410-1 to be used as a reference for voice over
- No feedback from marketing and messaging group on new FIRESCOPE website
- Horton recommends disbanding Marketing and Messaging group due to them meeting all the items on the POW
- Recommend to draft appreciation letters for those that served on working group and to invite them to BoD meeting for presentation of letters. Suggestion to also include IT staff that worked on new website
- Horton will craft social media message with the intent for each TF member to have their own PIO shop send out regarding new FIRESCOPE website
- Discussion from Kuempel regarding excellence conference through CPSE in order to discuss marketing FIRESCOPE
- Henning recommended FIRESCOPE presentation at Training Officers conference in November. Conference is 5 days. Conflict with TF meeting. Huff to verify if there is an alternative date available that does not conflict with FIRESCOPE meeting.
- **New Business/Projects:**

REMS Task Book, CICCS Qualifications REML, REMH (All)

- Gerboth to provide input

- Waiting on feedback from REMS personnel
- Javier Lara is the contact for CICCS and will fill in for Scott Vail temporarily

SFT Water Rescue Curriculum Review (All)

- TSRG reviewed SFT curriculum. Dave to put together summary of changes to provide to Chief Marshall and Andrew Henning.
- Need to check with Gerboth on status of summary paper

Cal OES Type 6 Staffing (All)

- Discuss FOG revision
- 81 new apparatus
- Discussion of minimum staffing on Type 6. Current FOG states minimum staffing is 2 which mirrors NWCG standards
- Any mutual aid response should be a minimum of 3
- Needs more discussion regarding recommended minimum staffing levels

FIRESCOPE Expense Projections-Excel Spreadsheet (Kuempel)

- Kuempel writing white paper for specialist groups
- Marshal requested cost analysis for FIRESCOPE participation due to concern brought to him about some agencies being unable to continue to fund members participating
- Cost for 2018 for all members at each level of FIRESCOPE
- Kuempel to develop average cost of participation
- TF members requested to have spreadsheets submitted no later than September 2019 Meeting
- Johnstone will submit to Marshall when completed

Standard Wildland Preplan White Paper (All)

- Ops Team directed Task Force to produce White Paper with options for wildland preplan (e.g.; hazard mitigation funds to develop statewide wildland preplans and incorporate into SCOUT vs. fillable document. Nexus to SCOUT Manual development) Projected timeline September 18, 2019.
- **ITSL White Paper** (All)

- Ops Team directed Task Force to develop White Paper outlining entire packet. Place on Plan of Work. Nexus to COML OSD being developed and ITSS position currently reporting to COML. Review ICAC Document- *National Incident Management System Incident Command System. Refresh Recommendation Incident Communications Advisory Council June 2019.*

Marketing and Messaging White Paper (All)

- Ops Team directed Task Force to develop White Paper on internal marketing and messaging strategies for FIRESCOPE agencies (e.g.; Vehicle stickers, SFT training orientation,

integrate into promotional processes, FIRESCOPE meetings invite agencies/regions, events, annual brush training, etc.).
- Suggestion for FIRESCOPE tab on internal agency websites
- Informational portal
- Widely/better distribute Quarterly Briefing
- LA Area Fire Chiefs Group presentation
- Standing item on agendas for updates
- Flipboard to distribute Quarterly Briefing for direct marketing
- Direct marketing applications like "Constant Contact" or "Mail Chimp"is a possibility to send out Quarterly Briefing and other FIRESCOPE content
- SFT component on FIRESCOPE
- Horton has volunteered to lead project

Specialist Groups POW, Charters and Rosters (All)

- Task Force agreed to transition POW, Charters, and Rosters to November and December review and finalize period each year. Task Force to develop Directive Sheet to Specialist Groups (Kelly and Kuempel) requires change to MACS 410-4 and Group Orientation MACS.

Meeting adjourned at 1500

July 17th, 2019
Meeting called to order 08:00

Night Flying Guidelines ICS 800 Night Water Filling Addendum (Enos/Huff)

- Revision to ICS 800 to include night hover fill operations will be added to POW
- **Specialist and Working Group Reports:**

Aviation: (Enos/Peshkin)
- No report. Next meeting TBD

Communications: (Lucas/Spelman)
- Next meeting in San Diego in October 22-24. Currently working on ITSL OSD White Paper and Non-Public Radio White Paper

Safety: (Tomaselli/Enos)
- No report

EMS: (Heggstrom/O'Brien)
- NFPA 3000 and ICS 704 review and comparison being worked on. Last meeting in July that EMSA representative attended and inquired on Base Camp medical. Finished OSD's.

GIS: (Horton/Lucas)
- Conference call on June 20th. Continuing to explore Scout interoperability in regards to GIS needs. Interested in hosting S341 Class. Next conference call tomorrow 07/18/19

Predictive Services: (O'Brien/Tomaselli)
- Next meeting in November 2019

Haz Mat: (Peshkin/Horton)
- Met July 9. Continuing to work on SEL. Need direction on requirements vs. recommended items on SEL. Would like to review Hazmat related documents on website. This will be added to POW. New member added from Kern County. Working on White Paper regarding requiring IR on Type II Hazmats. Next meeting in September at Continuing Challenge.

Technical Search & Rescue: (Gerboth/Capobianco)
- Training and meeting July 10. Regional task forces have assembled a task force to address staffing and deployment. Next meeting July 25 regarding mud and debris flow.

High Rise: (Capobianco/Gerboth)
- Next meeting November 2019 in Fresno

EIT: (Spelman/Hubbell)
- Last conference call June 20th. KML and KMZ files in google maps and google earth. Used for model runs for fires. Summary report from technology conference in Boise will be presented. Zack Wells is working with group on CAD to CAD. Looking at common operating platform. Conference call on 07/18/19 regarding sharing of links, discussing options with TechConnect and OES hosting the platform.

Roundtable:
Discussion regarding combined document of Managing Large Scale Incidents and Area Command ICS420

Discussion regarding the manipulation of files on Smartsheet and sending via email

Meeting Adjourned at 1200 hrs.

UPCOMING MEETINGS:

Task Force

August 13-14, 2019   Orange County (Capobianco)
September 17-18 2019   Monterey (Kuempel)
October 15-16, 2019   Sacramento (Lucas)
November 19-20, 2019   Santa Barbara (Enos)
December 10-11, 2019   Ventura (Horton)
January 28-29, 2020   Pismo Beach (Combined Ops Team – Task Force Meeting)

Future Board of Directors and Operations Team Meetings

September 18, 2019   Ops Team Conference Call- 2nd Day of Task Force Meeting
October 9, 2019   Board of Directors, Cal OES Headquarters
January 30-31, 2020 Ops Team, Pismo Beach

APPENDIX

CAL FIRE – Office of the State Fire Marshal

State Fire Training Report

July 2019

A. SFT Fee Adjustment (July 2019)
- SFT is special funded and is funded 100% by user fees. The last fee adjustment was in 2008. SFT contracted with Sacramento State to provide an independent review of the current fees, and to set up Activity Based Costing for the new fee structure. STEAC formed an Ad-Hoc working group to review the fee adjustment.
- STEAC has approved the proposed fee adjustment. The fee adjustment will now go to SBFS for approval in August 2019. The fee increase will then go through the Office of Administrative law rulemaking process. The anticipated implementation of the fee adjustment is July 2020.
- Please see the draft SFT Fee Report.

B. Office of Administrative Law Proposed Rulemaking – Title 19 (July 2019)
- Changes were made to incorporated references (Procedure Manual, Course Information and Required Material), Certification Training Standards (CTS), and accountability. Additionally, editorial changes were made throughout to reflect SFT current business processes.
- Changes went into effect on July 1, 2019

C. SFT Instructor and Host Agency Accountability (April 2019)
- The Registered Instructor, Evaluator, accredited facility, or the host agency shall provide written notification to SFT of any changes in course delivery prior to the first class meeting. These changes can include: start or end date, facility or location, primary or senior instructor, shipping or billing contact information, hosting agency
- The Registered Instructor, in conjunction with the accredited facility and/or host agency, shall: verify student eligibility for course enrollment, ensure the maximum student limit for the course is not exceeded (listed in CIRM and Course Plan), ensure the minimum course hours are met, ensure the appropriate instructor-to-student ratio is maintained, ensure the safety of all students participating in the course
- If a Registered Instructor, accredited facility, or a host agency does not obtain SFT approval for a course, a student will not receive recognition (i.e. a diploma) for the course.

D. Statewide Training and Education Advisory Committee (STEAC) / State Board of Fire Service (SBFS)
- Next STEAC Meeting- October 11, 2019. STEAC Website.
- Next SBFS Meeting- August 23, 2019. SBFS Website.

E. Stay Engaged
- For new information see the Latest News section on the SFT Website
- Subscribe to SFT E-News.

F. Future and In-Development Curriculum (July 2019)
- Ethical Leadership in the Classroom – seeking SBFS in August 2019. Please see the STEAC Staff Report and attachments for more details.
- Fire Fighter 1 / 2 – new curriculum is coming online on January 1, 2020. SFT will be seeking IFASC/Pro Board Accreditation for Fire Fighter 2 and will be phasing in

certification testing. Please see the [STEAC Staff Report and attachments](#) for more details and proposed implementation.

- River / Flood Boat Technician– seeking approval October STEAC / November SBFS. Please see the [STEAC Staff Report and attachments](#) for more details and proposed implementation.
- Rope Rescue Operational and Rope Rescue Technician (replacing LARRO)- SFT will be running pilot courses. Curriculum validation will occur in Spring of 2020. Please see the [STEAC Staff Report and attachments](#) for more details.
- Fire Control 3 – seeking approval October STEAC / November SBFS. Please see the following STEAC Staff Report and attachments for more details and proposed implementation:
  - [Fire Control 3: Structural Firefighting (2018)](#)
  - [Instructor: Live Fire Training – Fixed Facility (2018)](#)
  - [Instructor: Live Fire Training – Acquired Structure (2018)](#)
- New ICS 300 and ICS 400 courses- SFT is adopting the new FEMA ICS 300 and ICS 400 courses. There is a required instructor update requirement to teach the new courses. Please see the [STEAC Staff Report and attachments](#) for more details.
- Behavioral Health/Cancer Awareness Curriculum Cadre – cadre is finalizing the module for Fire Fighter 1. The cadre will continue to meet over the next 6 months to build modules that will
- Command of Expanding All-Hazard Incidents Cadre – will be going to STEAC for a first reading at the October 2019 meeting.
- Burn Boss Certification (SB 1260)- cadre meets in July and September. Implemented on or before January 2021.
- The following courses are new FSTEP courses that are now available. Course material can be found on [SFT's FSTEP webpage](#):
  - Aircraft Rescue and Firefighting (ARFF) Awareness FSTEP Course
  - Open Water Rescue Boat Operator — Small Vessel FSTEP Course
  - Open Water Rescue Boat Operator — Large Vessel FSTEP Course
  - River and Flood Rescue Technician Course

G. Retired and Retiring Certifications (April 2019)
- Chief Officer and Fire Investigator I/II certification retired 12/31/2018. Applicants who did not finish the retired certification tracks will need to complete new Chief Fire Officer of Fire Investigator (single level)
- Fire Marshal – certification retires 12/31/2019

H. Fire Fighter I Certification Update (July 2019)

- Certification exam is **mandatory** for all applicants who apply for FF1 certification.
- Red Scantron's were discontinued in Dec 31, 2017
- Please see the Fire Fighter I webpage for more information
- Fire Fighter 1 academies need to continue using textbooks listed in the course plan. SFT's test banks are only validated to these editions, and not the new editions.
    - Fundamentals of Fire Fighter Skills, Jones and Bartlett Learning, Third Edition; or
    - Essentials of Fire Fighting and Fire Department Operations, IFSTA, Sixth Edition

I. Steering Committee

- The steering committee is comprised of 2 ARTP reps, 2 ALA reps, 2 TOs, and a labor rep. They provide guidance Fire Fighter 1 implementation, as well as several other special projects. Currently working on:
    - Open Task Books- initiating task books like CICCS. Proposal approved by STEAC. SFT is now seeking SBFS approval. Please see the STEAC Staff Report and attachments for more details and proposed implementation.
    - ALA's Testing Non-employees- would allow ALA's to test employees from neighboring agencies. Please see the STEAC Staff Report and attachments for more details and proposed implementation
    - Mid-Career- modifying course prerequisites to allow mid-career persons into SFT courses who do not have the lower level courses. Proposal was discussed with STEAC at the July 2019 meeting and SFT is working on modifications based on STEAC feedback.
    - IFSAC/Pro Board Reciprocity Process for all SFT CFSTES levels. Proposal was discussed with STEAC at the July 2019 meeting and SFT is working on modifications based on STEAC feedback.

J. SFT User Portal (Jan 2019)

- SFT launched a new Records Management System that includes a SFT User Portal.
- This portal allows personal access to professional certifications and training history 24/7.
- Starting January 1, 2019, students will be required to have their SFT ID's to complete SFT courses. SFT will no longer be using SSNs to track students.

- SFT now requires electronic course returns for all courses. Instructors will return the course materials through the SFT User Portal, and students will be able to print their training history and course completion diplomas directly from the port